

# WILLIMENT SPORTS TRAVEL

## IMPORTANT BOOKING CONDITIONS

Please read the following information carefully before registering your booking on the Tour.

### ALL BLACK ITINERARY

The match and touring itinerary shown in this brochure is correct as at March 2006. If, due to circumstances beyond the control of either the NZRU or Williment Sports Travel, the match itinerary is changed, then the supporter's tour inclusions and pricing may have to be altered.

### PAYMENT

- To secure a place on one of our Supporter's Tours, or Free Wheeler options, we require an initial deposit of NZ\$500 per person when registering.
- A further deposit of \$2,500 per person is due before the 26th May for people booked on our Supporters Tours.
- Final payment for all Tours and Packages is due no later than Friday 26th August.
- Failure to make payment on, or before, the due date will result in auto-cancellation of your booking.

### STATED PRICES

- Prices shown are in New Zealand Dollars and are on a "per person" basis.
- All prices include GST if any.
- Airfare, accommodation, taxes and other supplier charges are subject to change without prior notice, even though your arrangements have been confirmed by us. Whilst we will always attempt to negotiate fixed supplier prices, please note such changes are beyond our control (ie. airline taxes and fuel surcharges).
- We also reserve the right to increase tour and package pricing to reflect fluctuations in exchange rates.
- All prices shown exclude Travel Agent service fees (if any).

### FORM OF PAYMENT

- Prices shown are for payment by Cash, Cheque, Visa or MasterCard only. Other credit cards can be accepted but service fees may apply.
- We are unable to accept credit card payments from other travel agents, so if booking via another travel agent, please check acceptable forms of payment with them.

### AMENDMENTS

- Each and every amendment made to a booking within 90 days of departure date will incur an amendment fee of NZ\$50 per amendment per person, along with any fees charged by airlines and/or other suppliers.

### CANCELLATIONS

- All cancellations must be advised in writing.
- Cancellations made within 90 days of departure date will incur a fee of NZ\$250 per person.
- Cancellations made within 60 days of departure date will incur a fee of not less than NZ\$500 per person, depending on refunds obtainable from airlines and/or other suppliers, and/or our ability to resell the package.

## GENERAL INFORMATION & CONDITIONS

### OUR SERVICES

- Williment Sports Travels ("WST") services consist of arranging travel & accommodation services, securing event tickets, making bookings and issuing appropriate tickets & vouchers.

### OUR LIABILITY

- We are instrumental in bringing about a direct contractual relationship between you, the customer, and the "principal" (ie. airlines, other transport operators, accommodation suppliers, event managers, other suppliers). We undertake to perform these services with reasonable skill & care.

- We will not be held liable for any loss, damage or claim arising from acts, defaults or omissions outside the control of WST, its employees & agents, or any cause independent of human control. This includes (but is not limited to), loss or damage which arises directly or indirectly from any act of God, weather disruptions, dangers incidental to the sea, fire, breakdown in machinery or equipment, acts of Government or other authorities, wars whether declared or not, terrorism, hostilities, civil disturbances, strikes, riots, deaths, pilferage, epidemics, pandemics, quarantines or medical or customs regulations.
- The Consumers Guarantees Act 1993 applies to services supplied by us, except where they are (or held out as being) acquired, for business purposes.
- We will endeavour to provide the most suitable travel arrangements to meet the particular requirements you make known to us. However, travel is an individual experience, and your preferences & opinions may vary from our own, accordingly we cannot take responsibility for your personal satisfaction.

### THIS BROCHURE/ FLYER

- This brochure was printed in April 2006 and is valid until December 2006.
- All reasonable care has been taken to ensure the accuracy of this brochure at time of printing, but services offered, package availability, prices & event details may be subject to change from time to time.
- You should keep in contact with **WST (or your travel agent)** to ensure any changes which occur can be passed on to you.

### DOCUMENTATION

- Travel documents will be distributed approximately 10 working days prior to departure date.
- It is important that you check all of the documentation handed to you in relation to your proposed travel and accommodation, to ensure it fully meets your requirements and there have been no misunderstandings.
- WST will not accept responsibility for any documents subsequently altered without our consent.

### FUEL SURCHARGES, AIRLINE & INSURANCE LEVIES

- All taxes and fees, associated with the airfare (ie. fuel surcharge, CAA Domestic Passenger Levy, Insurance Surcharge and Government Security Levy), are either INCLUDED in the package price provided, or are shown as an ADDITIONAL cost. Please check with us if unsure.

### FLIGHTS

- "Voluntary" stops en-route are not permitted, but may be available at an additional cost.
- As airlines reserve the right to alter schedules, WST cannot be held responsible when confirmed flights are subsequently changed.
- Once issued, airline tickets (paper or electronic versions) are non-refundable & non-transferable.
- Business & First Class upgrade costs are available at your request. Bookings will be subject to availability.
- International airfare prices are generally "common-rated" from Auckland, Wellington & Christchurch. Special add-on fares are available from other centres. Please contact us if you require assistance in this regard.

### PASSPORT & VISA REQUIREMENTS

- You will need a current New Zealand passport to travel overseas, with a validity of 6 months or more after the date upon which you are scheduled to return to New Zealand.
- Depending on the countries you are going to visit visas may be required for NZ passport holders. Please check with WST well before the departure date.
- If you have a passport from another country, have a previous criminal conviction, or a contagious disease, a visa may be required. It is your responsibility to secure any visa prior to travel. If you are in any doubt please contact WST, who will be pleased to assist.
- Re-entry visas will be required for travellers leaving New Zealand holding a foreign passport. It is your responsibility to ensure you have the correct documentation in place to ensure your return to New Zealand.

## VACCINATIONS, HEALTH & SAFETY

- Certain countries require and/or recommend that travellers be vaccinated against specific diseases. Please check with your doctor and/or the Embassies concerned to satisfy yourself as to whether your destination has any requirements or suggestions in this respect.
- It is your responsibility to ensure your own health with regards to vaccinations and/or decisions to travel to at risk areas. You may wish to visit the World Health Organisations website, [www.who.int/en](http://www.who.int/en), for more information.
- The NZ Government Ministry of Foreign Affairs has a Travel Advisory web site, where appropriate travel advice and travel warnings are posted and up-dated regularly. See: [www.mfat.govt.nz/travel/index.html](http://www.mfat.govt.nz/travel/index.html)

## TRAVEL INSURANCE

- WST strongly recommend you insure yourself against loss of deposits (in unforeseen circumstances), misplaced baggage, medical expenses etc.
- Our Comprehensive Travel Insurance Policy can cover you for loss of deposits in cases of “unforeseen circumstances”. This policy also offers comprehensive cover for medical treatment, travel delay, loss of cash and personal belongings. Full details will be sent once you register including **negotiated discounts**. We recommend that a Travel Insurance policy should be taken out as soon as you have paid your initial deposits. Should you wish to arrange your own travel insurance you may do so and advise us that you are covered. Please be aware that Travel Insurance offered by credit card companies does not always match the level of cover offered by our preferred policy. In particular, check the medical cover and the emergency assistance offered. Please ask for a copy of our Comprehensive Insurance Policy so that you can compare the cover with other policies offered.

## EVENT TICKETS

- WST is the exclusive Rugby Travel Package supplier to the New Zealand Rugby Union. Accordingly we generally receive favourable treatment in terms of the quality of event match tickets received, however WST cannot be held responsible where event ticket quality and / or position does not meet you, or your clients, personal expectations.

## EXTEND YOUR STAY

- We encourage you to extend your stay or travel to onward destinations. Our staff will be pleased to discuss your personal requirements.

## TWIN SHARING & BEDDING REQUESTS

- If you are travelling alone, but wish to share a room with someone else, please indicate this. We will do all possible to arrange “twin share” accommodation for you, but if it cannot be arranged, the single supplement will apply.
- Many European hotels have twin beds which are placed close together. This factor should be considered when requesting to be “twin shared” with someone you do not know.
- Please note the majority of rooms in European hotels are configured with twin beds. There are some double beds available, but quite often a double is made-up by pushing the twins together. Please apply for a double bed with us and we will request a double on your behalf, however we are unable to guarantee doubles to you. We will, of course, do all we can to secure your preferred bedding request.

## HOTELS

- Bonds or credit card imprints may be required by accommodation suppliers, where they are providing a telephone, mini-bar and/or other facilities in the guest room. These are usually requested at time of check-in.

## GROUP SIZE

- Prices and arrangements have been made on the basis of a minimum of thirty-five (35) persons travelling together on each Supporters Tour departure. If there are less than this number, the tour may be cancelled and an alternative offered.

## INDIVIDUAL ARRANGEMENTS

- All our tour arrangements have been made on a group basis, however we are more than happy to arrange individual itineraries upon request. Please note negotiated event fares and rates may not apply to individual itineraries. Our staff will be pleased to assist you.

## TOUR GEAR

- WST includes distinctive and sought after All Blacks branded adidas souvenir items in your pack. These will include a jersey, jacket, hat and bag. **Please take care to order your correct sizes on the registration form.** All garments are made to order and it may not be possible to exchange items at a later date. If, due to your personal or adidas sizing limitations, Tour Gear and / or sizing and / or styles do not meet your personal expectations, WST cannot be held responsible. However, in the past by-far the majority of our All Blacks Supporters have been most satisfied with the gear provided.

## PRIZES / COMPETITIONS

- Event tickets, on their own or as part of a travel package, may not be used as prizes or in conjunction with a competition, without the prior written approval of the New Zealand Rugby Union.

## ITEMS NOT COVERED

- Unless otherwise specified, the costs of meals, drinks, laundry, and items of a personal nature are not included.

## UNUSED SERVICES

- Refunds will not be provided where from illness or personal choice you do not utilise part or all of your package.

## BUSINESS CLASS UP-GRADES

- WST can offer a special Business Class up-grade price for the Auckland/London/Auckland flights on Air New Zealand. Business Class upgrade costs start at \$5,730 per person. Bookings will be subject to availability. Please mark the appropriate box on the registration form and one of our consultants will contact you to discuss your requirements and the options available.

## AIR NEW ZEALAND AIRPOINTS

- If you are an Airpoints member, you can earn points on Star Alliance partner airlines such as Air New Zealand, Singapore Airlines and British Midland. If you are not a member and would like to join, call Williment Sports Travel for an application form.
- If you are an existing member and wish to use points for your journey or to up-grade, then please discuss this with our Consultants. However, we will recommend that you contact the Air New Zealand Air Points help desk- directly, to make your redemption bookings.

## TO BOOK ON OUR ALL BLACKS TOUR

To book, please send in the attached registration form with your deposit of \$500 per person to the address – below right. If you wish to discuss any aspect of the tour, contact one of our Tour Coordinators at Williment Sports Travel in Wellington. Below are the names and contact details of the ladies who are your main point of contact at Williment Sports Travel for the tour: –

Tour Coordinator	Free Phone (Outside Wellington)	Direct Dial (Wellington area)	Email Address
Natalia Stevenson	0800 000 097	494 6850	natalia@williment.co.nz
Jennie Francis	0800 000 097	494 6854	jennie@williment.co.nz
Nicky Mein	0800 000 097	494 6853	nicky@williment.co.nz

Alternatively bookings can be accepted via Williment Sports Travel in Auckland, any TAANZ bonded Travel Agent or Air New Zealand Travel Centre

## BOOK WITH WILLIMENT SPORTS TRAVEL AT:

### WILLIMENT SPORTS TRAVEL

P.O Box 589  
DX SP20034  
Wellington  
New Zealand  
Tel: (+64) 4 499 3626  
Fax: (+64) 4 499 3622  
Email: [sales@williment.co.nz](mailto:sales@williment.co.nz)  
Web: [www.williment.co.nz](http://www.williment.co.nz)

# ALL BLACKS TOUR | ENGLAND, FRANCE & WALES | NOVEMBER 2006

with WILLIMENT SPORTS TRAVEL

## REGISTRATION FORM

### PERSONAL DETAILS

First Names: \_\_\_\_\_ Surname: \_\_\_\_\_ Nickname: \_\_\_\_\_

First Names: \_\_\_\_\_ Surname: \_\_\_\_\_ Nickname: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Delivery Address (For Courier): \_\_\_\_\_

Telephone – Day: \_\_\_\_\_ Night: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_ Mobile: \_\_\_\_\_

### PACKAGE OPTIONS

Please book me / us on the following:

32-Day All Blacks Supporters Tour **FROM \$14,390**

21-Day All Blacks Supporters Tour – Option One  
(01 / 21 Nov) **FROM \$11,585**

21-Day All Blacks Supporters Tour – Option Two  
(08 / 28 Nov) **FROM \$11,210**

Four-night London Extension (26 / 30 Nov) **FROM \$710**

Free Wheeler Option **FROM \$5,460**

Stopovers:

Hong Kong 3-night Stopover **FROM \$385** on the way over  
 or on the way back

Singapore 3-night Stopover **FROM \$305** on the way over  
 or on the way back

Other: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### ACCOMMODATION INFORMATION

**I / WE WILL REQUIRE A:**

Twin room (2 single beds)

Double room (1 double bed)

OR: I will take a single room at the supplementary cost

OR: Please share me with someone appropriate, on the understanding that in the unlikely event that a room mate cannot be found, I agree to pay the single supplement

Smoking (if provided)

Non-smoking

### PASSPORT INFORMATION

Passport 1: Number \_\_\_\_\_

NZ/Other \_\_\_\_\_

Expiry Date \_\_\_\_\_ DOB \_\_\_\_\_

Passport 2: Number \_\_\_\_\_

NZ/Other \_\_\_\_\_

Expiry Date \_\_\_\_\_ DOB \_\_\_\_\_

\*\*In all cases please attach photocopies of your passports, this is mandatory for airline security and visa waiver requirements.

### FLIGHT INFORMATION

**I / WE WOULD PREFER TO DEPART FROM / RETURN TO:**

Auckland  Wellington  Christchurch

Please book additional flights for me / us to the above gateway from / to \_\_\_\_\_ and advise the cost

I / we wish to travel NZ – London – NZ on Air New Zealand

I / we prefer to travel on another Airline.

Preferred Airline: \_\_\_\_\_

Confirmed Business Class upgrade on Auckland / London / Auckland sectors; additional \$5730.

**AIR NZ AIRPOINTS MEMBERSHIP:**

Passenger 1 \_\_\_\_\_

PAC Number\* \_\_\_\_\_

Passenger 2 \_\_\_\_\_

PAC Number\* \_\_\_\_\_

If requesting an upgrade using airpoints  
(Please forward Airpoints application form)

**SPECIAL REQUESTS:**  Aisle seat  Window seat

Other / Special Meals etc \_\_\_\_\_

## TOUR GEAR

'adidas' – Rugby Jersey and Jacket. Chest measurement shown in brackets.

### PLEASE INDICATE YOUR SIZE CAREFULLY:

(Important; see 'Tour Gear' info in Booking Conditions – page 18)

adidas Jersey

S (90cm)       M (95cm)       L (100cm)

XL (105cm)       2XL (110cm)

adidas Jacket

S (86-91cm)       M (97-102cm)       L (107-112cm)

XL (117-122cm)       2XL (217cm)       3XL (132cm)

Optional adidas Fleece Top at a cost of:

\$110 for Men\*       \$75 for Ladies\*

\* Invoiced separately (we will use adidas sizes above).

## TRAVEL INSURANCE

Please forward details of the Williment Sports Travel Comprehensive Travel Insurance Proposal

I/We will arrange our own travel insurance and indemnify Williments Sports Travel of all responsibility

## DISCLAIMER

I / we have read and accept the All Blacks Tour Booking Conditions. Furthermore, I / we understand that \$250 of my / our initial deposit of \$500 per person will become non-refundable after 26th May. If booking after 26th May the total deposit is \$3,000 per person and if booking after 25th August – full and final payment of all monies is due.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### BOOK WITH WILLIMENT SPORTS TRAVEL AS FOLLOWS:

#### WILLIMENT SPORTS TRAVEL

1 Hinemoa Street

CentrePort

PO Box 589

DX SP20034

Wellington

New Zealand

Tel: (+64) 4 499 3626

Fax: (+64) 4 499 3622

Email: sales@williment.co.nz

Web: www.williment.co.nz



## DEPOSIT / PAYMENT DETAILS

PLEASE NOTE WILLIMENT SPORTS TRAVEL PREFERS DEPOSITS AND PAYMENTS TO BE MADE BY DIRECT CREDIT OR BY CHEQUE. DIRECT CREDIT DETAILS ARE SHOWN BELOW.

If you are paying by credit card we prefer to accept the ALL BLACKS MASTERCARD (but we will accept other Mastercards and Visa Cards). If you wish to pay by another brand of credit card please check with us first as a surcharge may apply due to the fees they charge us.

Please find enclosed my / our deposit of \$500 per person. If booking after the 26th May the total deposit is \$3,000 per person and if booking after the 25th August – full and final payment of all monies is due.

Total amount Paid: \$ \_\_\_\_\_

Payment made by: Direct Credit / Cash / Cheque / MasterCard / Visa

Payment by Direct Credit to:

**Bank:** National Bank

**Account #** 06-0501-0336813-70

**Note our Code:** SPUK

**Note your Name.**

Payment by Credit Card:

Credit Card No:

Name on Card: \_\_\_\_\_

Card Expiry: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**PLEASE ATTACH** a photocopy of your Passport to this form. This is mandatory for airline security and visa waives requirements.

Your Bonded Travel Agent: